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To: Environment, Highways and Waste Policy Overview and Scrutiny Committee

Date: 5 July 2011

Subject: Core Monitoring Report

Classification: Unrestricted

Summary

The purpose of this report is to inform Members about key areas of performance and activity relating to Environment, Highways and Waste, as reported to Cabinet. It includes information up to the end of March 2011.

Introduction

1. The forth quarterly Core Monitoring report for 2010/11, including information up to the end of March 2011 was presented to Cabinet on 20 June.
2. Attached in Appendix 1 is the Environment, Highways and Waste element of that report and the overall summary of performance for the whole authority.
3. This process contributes to the management of the overall performance of the authority and the reports are published on the external web site as part of KCC's transparency agenda.

Core Monitoring

4. Of the indicators relating to Environment, Highways and Waste in the Core Monitoring, three have a current status of Green, which is up from one indicator previously.
5. Three indicators are currently rated as Red, which is up from two indicators previously.
6. The current Red indicators are :
 - UKPN streetlight repairs times (previously Red),
 - Routine highway repairs times (previously Amber)
 - Freedom Pass (previously Amber).

7. It should be noted that the Freedom Pass is shown as an activity indicator within Core Monitoring with the RAG rating based on variance to budget. The Red rating reflects the position that take-up has exceeded the budget and a financial pressure has resulted. The Red rating for the Freedom Pass is not a reflection of performance and overall the Freedom Pass is considered to be a successful scheme with many positive benefits, including reduced congestion and improved choice and access for pupils (ie increased Freedom).

Future Reports

8. The new reporting framework for 2011/12 is under development and will replace the current Core Monitoring. The new framework will deliver a single performance management process for the organisation and will incorporate the monitoring of "Bold Steps for Kent" and other outcomes for core services of the authority.
9. Within the new reporting framework, attention will be given to ensure activity indicators with financial implication are treated separately from service performance and outcomes for residents/users of services.

Recommendation

10. Members of the Environment, Highways and Waste Policy Overview and Scrutiny Committee are asked to NOTE this report.

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